Reducing Single Use plastic -In the hospitality industry



As anchored in our Mission and our Brand Promise:

"to cultivate the Art of Beauty in all its dimensions"



EARTHCHECK

- Since 2015 Beachcomber embarked on an Eco-Responsible program capped by EarthCheck.
- Since 2018 all our 8 hotels + HO are EarthCheck Silver certified.



- 1. Use Water Efficiently
- 2. Choose Less but Greener Energy
- 3. Manage Waste Responsibly
- 4. Embellishing Environment / Biodiversity
- 5. Fostering Community Development
- 6. Responsible Sourcing
- 7. Engagement of our Artisans
- 8. Contribution of our Guests

Attitude committed to tourism with a positive impact







Our strategies against single use plastics





ECO RESPONSIBLE BEACHCOMBER





1. Eliminate Plastic bottles, plastic cups at the bar

Did you participate or collaborate in any of our sustainability initiatives? Yes No Please tick the visible initiatives? B Room Linen Change Policy Top FED Initiative (Fondation Espoir Developpement) Buy products from Beautiful LocalHands D Protect our marine environment (No pick up of coral and living shells) Any suggestions to help us become a more environment friendly and social responsible hotel group?

Our 1st Objective in 2020: 0 single use plastic in the guest experience



• + **50** different items removed for the guest journey

- + 3 600 000 items removed from our 9 hotels per year
- \rightarrow 1 million plastic bottles
- \rightarrow +800 000 individual sachets
- \rightarrow +250 000 individual amenities in rooms



Our actions in the guest experience





Product Markers	Actions for 2021	Status
Guest Rooms	 Slippers: Replace individual plastic wrapping by eco-friendly kraft paper strip band 	DONE
	 Bathroom Amenities: Replace single-use plastic bottles by EcoCert products in reusable dispensers 	DONE
	 Amenities as part of Beauty Kit: Remove all individual plastic wrappings and go for more eco-friendly materials 	DONE
	Complimentary Water Bottles: Replace plastic water bottles by our in-house glass bottled water	DONE
	<u>Mini Bars</u> : No products in plastic packaging / bottles	DONE
	 Bins: Remove plastic bin liners / Use of separate grow bags for waste at Housekeeping level 	DONE
	 Laundry Bags: Replace plastic bags by Linen bags made from recycled bed linen by our Artisans of "Beautiful LocalHands" 	IN PROGRESS
	 Laundry received from Suppliers: Replace plastic covers by eco-bag covers 	IN PROGRESS



COMMUNICATION TO OUR GUESTS – IN ROOM TVs







In favour of a greener and cleaner environment, we are minibars with zero single-use plastic products. We have banned plastic straws and are phasing out plastic water bottles, which are being replaced by biodegradable paper straws and glass bottles.

En faveur d'un environnement plus vert et plus propre, nous sommes des minibars sans produits plastiques à usage unique. Nous avons éliminé les pailles en plastique et éliminons progressivement les bouteilles d'eau en plastique, qui sont remplacées par des pailles en papier biodégradables et des bouteilles en verre.

R FLIGHT LOCALITY

BEACHCOMBER

ZERO SINGLE-USE

PLASTIC

BY 2021

Viscover

© Beachcomber





<u>Plastic amenities bottles</u>: Introduction of dispensers for bathroom amenities = annual reduction of some **500,000 x 110ml plastic bottles**

Plastic water bottles:

Introduction of in-house water bottling since Dec 2017 at Paradis = annual reduction of single-use plastic water bottles

- 150,000 x 750 ml plastic bottles
- 45,000 x 500 ml plastic bottles

Plastic straws and stirrers:

Elimination of single-use plastic straws and stirrers since Aug 2018 in all our properties = less waste annually

- 350,000 plastic straws
- 525,500 plastic stirrers

Our Bulk Shops









In room



Collaboration with Dopper











attitude

Our actions in the back office





Pilot Project with Moroil at Canonnier: It is estimated that around **4 T of plastic polymers** could be shoved off annually through this project along with a concomitant reduction of **2 T of cartons and papers** associated with oil prepackages.



Back of the house

Done :











Ongoing :

To receive oil in tanks to remove almost 100 000 sachets per year

Our challenges

Replacement cost

• Replacing single-use plastic items by more eco-friendly alternatives can be more costly

Difficulty to find alternatives

Especially regarding items used in food production areas in line with food hygiene prerequisites
 – ex. Plastic wrap / Vacuum pack bag / Piping bag / ...

Impact of COVID-19

- With all hotels closed and drastic fall in revenue, certain projects could not be completed within timeframe
- Resurgence of single use plastic items ex. Full PPEs / Aprons / Gloves

Suppliers' commitment

- Need to provide creative solutions and alternatives with respect to plastic packaging
- Need of support for suppliers to invest / change their practices

Recycling / Upcycling

• Should be encouraged at all levels through appropriate incentives

Education and Awareness

• Should be encouraged and reinforced at all levels



THANK YOU

Beachcomber & Attitude Hotels 18th of October 2021



Geraldine Koenig Chief Officer Operational Excellence gkoenig@beachcomber.com

Botanical Garden Street – Curepipe 74123 – Mauritius www.beachcomber.com



Juliette Deloustal

Tourism Concept Developer - Sustainability juliette@hotels-attitudecom

Junction Business Hub – Calebasses – Mauritius www.hotels-attitude.com